**Job Title:**

**Salary** £XX.XX

**Hours per week:**

**Shift Details:**

**Location:** XXXX Care Home, XXXX

At Avery Healthcare we believe in caring for those who care for our residents; We recognise and celebrate our hard-working colleagues, support your career development and offer a variety of apprenticeships, and provide you with access to a range of leisure and retail discounts.

We are seeking a compassionate, enthusiastic and dedicated individual to join our friendly, award-winning team as Hospitality Manager

**ABOUT THE ROLE**

Your focus is on delivering a customer-centric experience at Avery while ensuring that residents’ needs are fully integrated and supported. Overseeing and effectively managing all areas of the home that are nonclinical and care-related to include food and beverage services, housekeeping, activities/events and reception

Other responsibilities will include:

* Ensure that effective working practices to deliver high standards of service are adopted within all areas of hospitality including activities/events, housekeeping, food and beverage services and reception
* Maintain high standards of cleanliness and aesthetics throughout the home environment including the garden and outdoor areas
* Follow the Standard Operating Procedures to consistently deliver Averys brand standards throughout the home
* Ensure that all work is planned, prioritised and delegated effectively to accommodate the resource and skill base of the team

**This is not intended as an exhaustive description of duties and responsibilities and may be amended following consultation with the jobholder.**

**ABOUT YOU**

To be successful in your application, you will live our values of caring, supportive, honest, respectful and accountable in all that you do.

Our ideal candidate must have:

* Previous experience in a management/supervisory role
* One to two years’ experience in a similar role and experience of working in healthcare, restaurants or hotels
* Understanding of the Hotel & Care industry standards, policies and procedures
* Industry-relevant qualifications or equivalent

**ABOUT AVERY**

As one of the largest providers of luxury elderly care homes in the UK, we believe that the later years of our resident’s lives should be as enriching as any other. Our vision of ‘creating meaningful lives together’ is reached by the exceptional care and experience we proudly offer throughout our growing portfolio of over 100 care homes whilst establishing ourselves as the preferred choice for residents and employees.

**Please note this role will require:**

* A DBS Disclosure check, the cost of which will be met by Avery Healthcare.
* Proof of eligibility to work in the UK.